



Rowan Helping Ministries

226 N Long St, Salisbury, NC 28144

704-637-6838 ext. 226

crisisteam@rowanhelpingministries.org

Financial Services Rowan Helping Ministries can assist with:

- Utility disconnections (electric, water, and natural gas)
- Eviction notices
- First month's rent
- Heating fuel
- Medication
- Dental Extractions

Rowan Helping Ministries is NOT able to assist with: Bankruptcy, mortgage, eyeglasses, bus passes, gasoline, cable/satellite bills, car insurance payment, car repairs, medical bills, cellular phones, motel/hotel payments, child care/daycare, internet bills, credit card payments, redemption of NSF checks, electric accounts that are EP (Energy Protection), transportation, and anything that fails to qualify as Necessity of Life.

What to expect.

During this pandemic, our agency will not be conducting face to face interviews. To request financial assistance, please click the Financial Assistance Application link on our web page. After your application has been received, a staff member or volunteer will contact you via phone and interview you.

- Please be prepared to explain what created your crisis and to discuss all household income and expenses.
- Our agency may require that you or others in your home search for work or apply for other benefits to improve your situation before we offer assistance.
- We may also require you to access services at another agency before being interviewed, if we believe they can better meet your needs.
- Our agency cannot guarantee that if you are interviewed, you will be offered assistance.
- If you are approved for financial assistance, all checks are mailed to directly to the vendor.

Documents that may be requested.

****Prior to applying for utility assistance, you must contact your utility company first and set up a payment plan- this will be verified with the utility company.****

- Picture ID for each household member over the age of 18 years old (driver's license, passport, etc.)
- Proof of all household income.
- Expense receipts for the circumstance you identify as creating your crisis. (Ex: car repair, home repair, etc.)
- Utility disconnect notice if requesting utility assistance. The account must be in the name of someone residing in the home.
- Court eviction notice if requesting rental assistance. Rowan Helping Ministries only pays rent to the actual property owner and this information is verified on the Rowan County GIS.